

## CHADKHAN/Coach Charter

“VeHashmi’einu Kol Sasson VeKol Simcha”

(Let us hear the sound of joy and happiness)

This charter is written in the masculine form but applies equally to women and men.

### 1. Eligibility

A Chadkhan/Coach must be an adult who is married, divorced, widowed, or single, and whose application has been approved by the administrator.

### 2. Application Rejection

An application may be rejected without any obligation to provide a reason.

### 3. Voluntary Role

The Chadkhan/Coach is a volunteer who chooses the number of hours per week they dedicate to matchmaking (shidduchim) on the platform. They must honor this commitment. Chadkhanim of Bayit Shalem voluntarily donate their remuneration to the association, rendering their role unpaid.

### 4. Conduct and Responsibilities

The Chadkhan/Coach must:

Be kind, attentive, and empathetic.

Understand the needs expressed by users without judgment and support them in their matchmaking journey.

Act as an intermediary between candidates, facilitating communication without influence, and leave decisions to the individuals involved.

Maintain honesty and courtesy in sharing information about candidates.

Use an internal WhatsApp channel to communicate with candidates.

Take detailed notes to help find the "right match."

## 5. Candidate Support

The Chadkhan/Coach encourages candidates to seek information about profiles they are interested in by contacting the references listed on those profiles.

## 6. Personalized Workspace

Each Chadkhan/Coach has a personal profile and workspace on the platform.

Based on their profile, they may be assigned a set number of candidates by mutual agreement with the administrator.

They may choose to work only with candidates they personally brought to the platform or with other users assigned by the administrator.

## 7. Functions of the Chadkhan/Coach

The Chadkhan/Coach is responsible for:

Searching for matches (shidduchim) for their candidates.

Proposing matches via a dedicated feature on the platform.

Supporting and monitoring the progress of matches based on the preferences and involvement level requested by candidates.

Sharing information about candidates involved in invisible profiles when applicable.

## 8. Engagement Notification

The Chadkhan/Coach must inform the administrator of any engagements or proposals among candidates they support. A dedicated button is available for this purpose.

They must also inform candidates about the mandatory contribution of €770 for engagements, payable via a link (HelloAsso) in exchange for an instant tax receipt (Cerfa).

For financially challenged individuals, Chadkhanim should direct them to seek partial exemptions at [bayitshalem.global@gmail.com](mailto:bayitshalem.global@gmail.com) or [admin@bayitshalem.com](mailto:admin@bayitshalem.com).

This contribution is based on halachic principles regarding gratitude towards matchmakers. References and further readings are provided:

Din.org Reference

YouTube Videos | Second Video

The funds contribute to the development and maintenance of Bayit Shalem.

#### 9. Promotion and Site Integrity

The Chadkhan/Coach must:

Promote the platform by sharing the website link and encouraging users to review it on Trustpilot.

Report any user misconduct to the administrator immediately without engaging in conflict.

Inform the administrator about any issues they encounter.

#### 10. Confidentiality

Chadkhanim/Coaches must:

Maintain strict confidentiality regarding profiles and data accessed through the platform.

Avoid sharing login credentials or exporting data for personal or third-party use.

Refrain from involvement with other matchmaking sites or exploiting Bayit Shalem's data.

#### 11. Liability Disclaimer

Neither Chadkhanim/Coaches nor Bayit Shalem bear responsibility for any consequences arising from matches made on the platform.

#### 12. Ownership Rights

Chadkhanim/Coaches acknowledge that they hold no ownership or rights over Bayit Shalem, its platform, or its user profiles, including candidates they may have referred to the platform.

#### 13. Platform Access

Access to the platform may be revoked by the administrator, particularly in cases of violations of this charter or the general terms and conditions.

#### Acceptance

Registering on [www.bayitshalem.com](http://www.bayitshalem.com) and receiving validation from the administrator signifies acceptance of this charter and the General Terms and Conditions.